



AVIATION TOWARDS SUCCESS

Grand Central Airport, New Road, Midrand, RSA

Tel: +27 11 315 4391

Fax: +27 11 315 4392

TERMS AND CONDITIONS

Aircraft Availability.

When quoted, such quotation is dependent on aircraft availability and serviceability. The aircraft will be reserved once written confirmation of the acceptance of the quotation and the Terms and Conditions have been received.

Non-scheduled Helicopter Landings.

At least three working days are needed in order to apply for a non-scheduled helicopter landing. It is the client's responsibility to provide ATS with a letter of permission from the landowner. ATS will apply to the necessary Provincial Department as well as the South African Civil Aviation Authority for permission to land the helicopter at a non-scheduled site. Please note, ATS cannot be held responsible should permission be denied by either the relevant Provincial Department or the South African Civil Aviation Authority.

Airspace clearances - CAMU.

At least three working days are needed in order to apply for Airspace Clearances from the Central Airspace Management Unit, this ensures that the relevant Air Traffic Controllers receive the application and can grant ATS clearances, should they find that the operation will not conflict with traffic operating within the appropriate airspace. ATS cannot be held responsible should permission be denied by CAMU.

Over flight / Landing Permits.

When confirming a charter, the flight shall not commence without all the permits being issued, i.e. authorisations for international flights, or permits for landings at privately owned airfields. At least three working days are needed in order to arrange cross border clearances.

Weather Diversions and Delays.

Air Traffic delays and diversions due to poor weather are unfortunately beyond ATS's control. Any additional costs so incurred will be for the client's account.

Industry & Aviation Related Fuel Price Increases / Validity of Quotation.

Should a quotation be provided long in advance and industry related price increases are experienced; the quotation may have to be reviewed.

Availability of Fuel.

This quotation is subject to the correct fuel being available at the destination, or en route.

Operating Hours.

Flights are restricted to daylight operating hours only, unless otherwise agreed to, or unless the destination airport is fully equipped with night landing facilities.

Empty Legs.

ATS reserves the right to utilise the aircraft for its own needs on any flight sector not used by the client.

Weight restrictions

ATS Helicopters reserves the right to weigh and limit the number of passengers on board for safety reasons.

Dangerous Goods

Dangerous goods as per IATA Dangerous Goods Regulations must be declared. If goods arrive incorrectly packed and/or without the correct documentation, they might be declared forbidden goods and thus not be allowed on an aircraft.

Payment.

Full payment will be required prior to departure of the flight.

Cancellation Fees.

ATS reserves the right to charge the following cancellation fees:

- Full compensation for all expenses incurred prior to a flight's departure, on the day; or
- 50% of the total quoted amount if cancelled within 24 hours prior to departure; or
- 25% of the total quoted amount if cancelled within 72 hours prior to departure.

Quotation Includes.

- Aircraft, crew, maintenance, fuel and insurance.

Quotation Excludes.

- In-Flight Catering
- En route, approach, landing, parking fees, VSAT and TASP.
- Aircrew accommodation, meals and road transport in the event of a night-stop.
- A day room will be required for aircrew spending three (3) hours or more at a destination.
- Additional charges incurred when operating outside an airport's normal operating hours.
- All costs associated to cargo handling, loading, and including "royalties".
- Diversions due to adverse weather or bad runway conditions.

Please do not hesitate to contact us should you have any further queries. We look forward to be of service to you and your passengers.

Best Regards
Wessel van den Bergh